Alaska Smart Communities Forum



Being Smarter in Developing Local Talent

Creating an 'ecosystem' to leverage skills, staff, training opportunities, joint projects



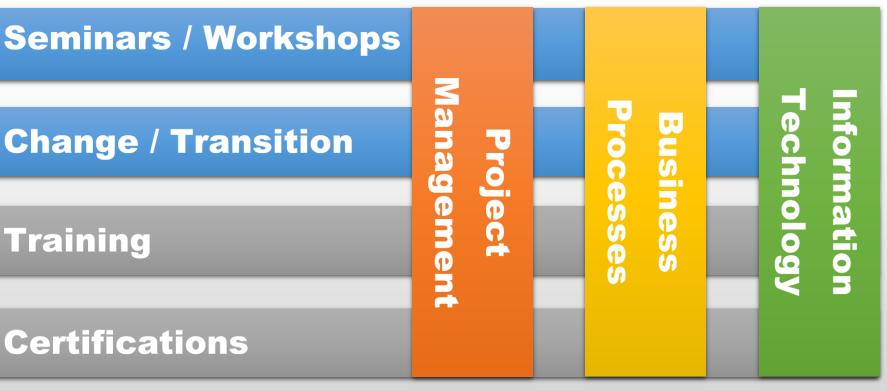
Consulting Services

Audits & Assessments

Strategic Planning Portfolio Management Governance Risk Management

Founded 2010 Serving:

- Higher-Ed
- Public Sector
- Private Sector
- Utilities
- Native Corps
- Healthcare
- Manufacturing
- Transportation
- Technology





Starting Thoughts

Wise people learn when they can. Fools learn when they must. -The Duke of Wellington



What about Improvement?





What about workforce development?

- What happens to training when budgets tighten?
- What effect does this ultimately have on the organization?
- What challenges do you face? Outsourcing???
- When we place the major focus on efficiency what happens to effectiveness?
- Why?



Ouote: Peter Drucker ~ management expert

"too often people focus on efficiency – "doing things right", instead of on effectiveness – "doing the right thing" ... There is nothing so useless as doing efficiently that which should not be done at all."



How are we staking up?

Business Strategy Workforce Evaluation/ Metrics Workforce Strategies Workforce Strategies		Industry	Education / Training	Potential Applicants
	KPIs	 Planned and actual entry level hires Planned and actual experienced hires Attrition by tenure – retirement and other 	 Number of students enrolled in pipeline programs Number of students completing pipeline programs 	 Percentage passing each stage of screening
	CSFs	 Total number of employees over time Average age of existing workforce over time Average length of tenure over time Total openings / demand Strength of HR Practices 	 Types of Pipeline training programs Number of apprentices by year of program Length of apprenticeship programs 	 Career awareness activities Number of candidates screened Pre employment test pass rate by source of hires (EEI, WorkKeys, other)



- Can't send workforce out of state.
- Can't bear the cost of training alone.
- How can we measure success / value for investment?
- Are there ways to engage leadership?
- Collaboration Pull vs. Push



